

What is personalisation?

- ➔ Is a new way to think about how you get care and support.
- ➔ Personalisation is about more than money. It's about listening to people and finding out what they want from services.
- ➔ Personalisation means putting your needs first to give you more control in your life.

Social Care

Disabled people need professional support

Existing services work well

Money is safest in the control of the state

Family and friends are unreliable

Self-Directed Support

Disabled people should control their own lives

Support should be adapted to suit everyone's needs

People should be in control of their own money

Family and friends have an important role to play

What does the future look like?

- ➔ Flexible support services which are provided to suit each person's individual needs
- ➔ individuals directly in control of choosing, managing and controlling their support
- ➔ staff spending less time planning services and more time supporting people with things like advocacy and safeguarding
- ➔ People supported to live in their own homes for longer

What's it all about?

Personalisation

The process by which state provided services can be adapted to suit **you**

Self directed support

Support that is determined and controlled by **you**, based on an assessment of need by the state. (Includes receiving cash, spending on services that meet your needs, to choosing which hospital you wish to attend)

Individual budgets

Like an IB but only made up of money from Social Services

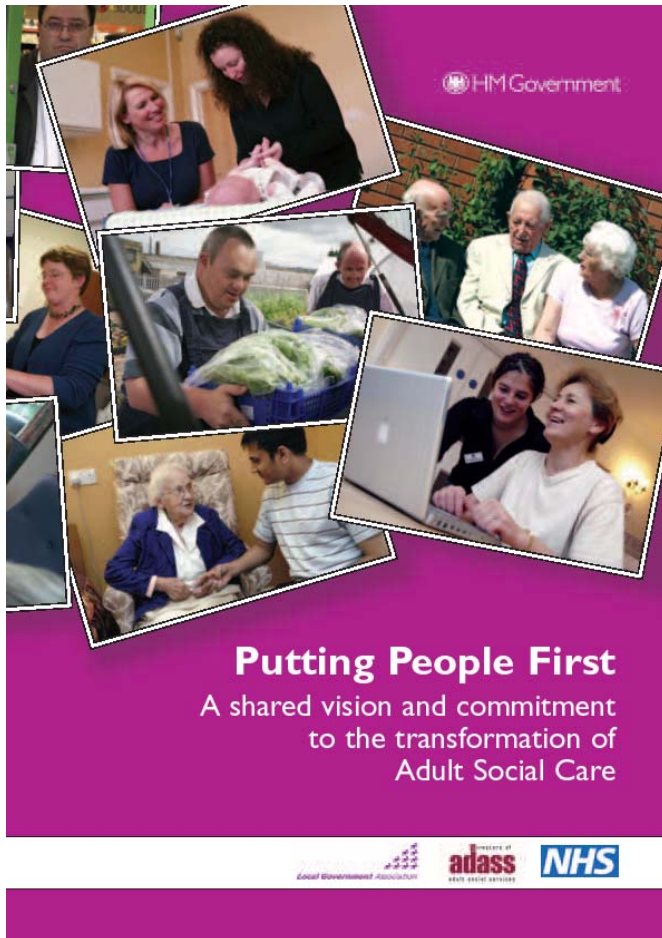
Personal budgets

Direct payments

An indicative amount of money that can combine several funding sources that **you** can use to purchase services, from the public, private or voluntary sector

A cash payment paid directly to **you** so you can buy your own services, rather than having them delivered by the council

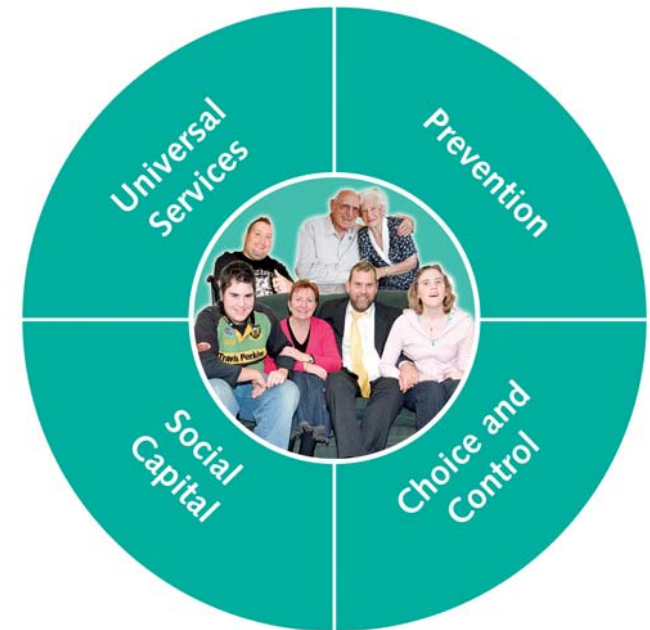
Where does it all come from?



- ➔ 'Putting People First': This is how the Government sees social care in the future
- ➔ signed by 6 Government Departments, the Local Government Association (LGA) and the Association of Directors of Adult Social Services (ADASS)

What 'Putting People First' says...

- ➔ Supporting people to live in their own home for longer
- ➔ Focus on safeguarding adults
- ➔ Lots of information, advice and advocacy service
- ➔ Common assessment processes – more self-assessment
- ➔ Telecare will be important and more widely available
- ➔ Self directed support will be common – personal budgets for all, direct payments for more people
- ➔ Greater role for voluntary sector and user led organisations



Personal Budgets are important



People will have the choice (if they want it) to buy their own care with the money they are given, through:

1. Easy to understand information about the money you are given.
2. More options to plan support.
3. Choice over who looks after the money.
4. Greater flexibility over how money can be spent.



Individual Budgets Evaluation



- ➔ Most people continued to buy similar types of services to those that the Council had previously brought - 60%
- ➔ Some people made small but important changes to their support arrangements
- ➔ Some completely changed their support arrangements
- ➔ Change will be not happen immediately – expect that many more people will make changes to their support as they find about new options