

Wiltshire Supporting People Partnership

5 Year Plan for Supporting People Services in Wiltshire

Draft

What is this document for?

This is a document about the 5 year plan for Supporting People in Wiltshire. This will set out local plans for the Supporting People Programme in Wiltshire.



What is Supporting People?

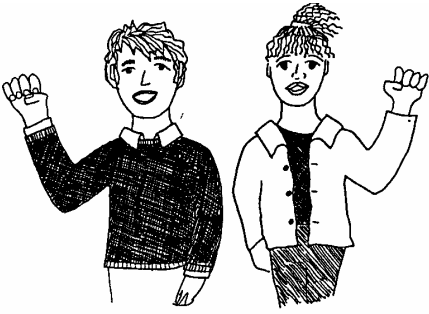
Supporting People helps people to live independently. This means helping people to live by themselves or in a shared house. Support workers help with things that people find difficult to do on their own – for example, making sure the rent is paid on time.



Supporting People helps lots of different people, including:

- ◆ People with learning difficulties
- ◆ Older people
- ◆ People with a physical disability
- ◆ Homeless people
- ◆ Teenage parents
- ◆ People who have a problem with drugs and alcohol
- ◆ Young people





What we want to do:

We want to provide services that:

- ◆ Help people to do things for themselves so they can have a better life
- ◆ Are good quality and good value for money
- ◆ People actually want because they need them
- ◆ Other people are involved in planning and running (like social services)
- ◆ All people can use regardless of their ethnic background, age, disability or gender

How do we know what people want?

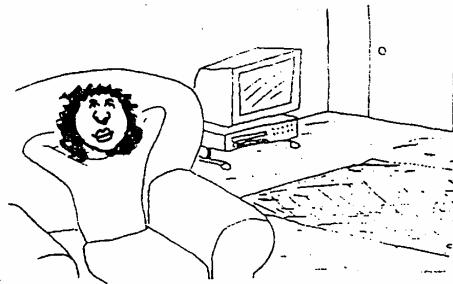
- ◆ We listen to the people who work with the people we help (like the **CTPLD**)

We listen to the people who live with the people we help (like their families or carers)

- ◆ We listen to the people we help to find out what they want (you!)

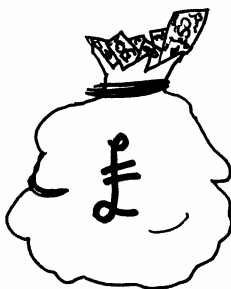


**This is what we think is important
for everybody we support:**



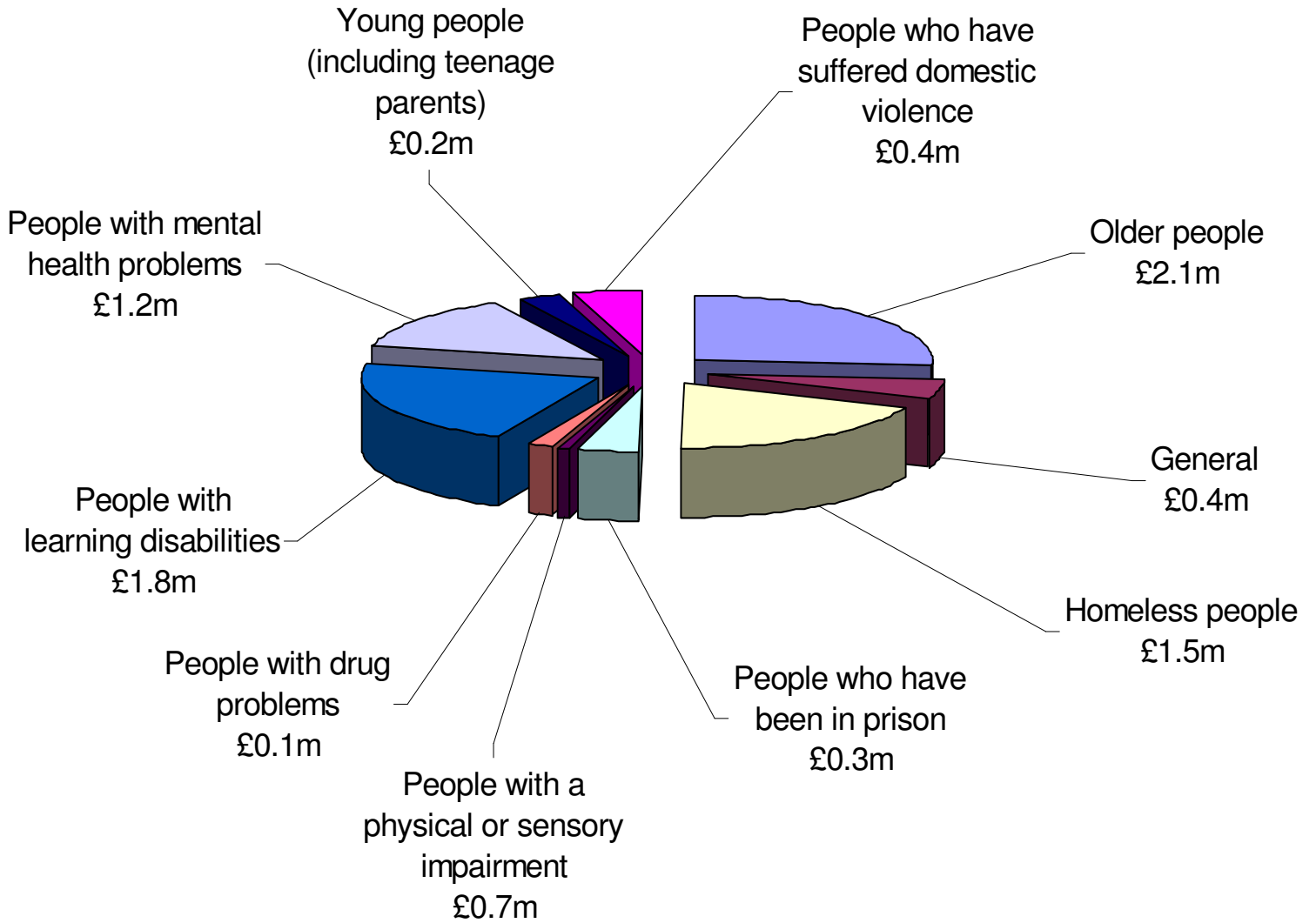
- ◆ Helping people to live in their chosen home for as long as possible
- ◆ Working with other people to provide the support needed
- ◆ Preventing people from becoming homeless
- ◆ Enabling people to choose the type of support they want without having to move house
- ◆ Providing good information

The Supporting People budget was £8.7m in Wiltshire for this year. We are only going to be given £8.3m for 2005-6 which means we need to make sure we spend the money carefully. We need to provide services which people really want and which improve their lives.



This chart shows where the money was spent:

SP GRANT SPENDING 2003-4



Here are some things we think are problems in general in Wiltshire with people's housing:

- ◆ Not enough help for older people who are mentally ill
- ◆ Homeless families can only get support in hostels
- ◆ People who have lots of problems have nowhere to go
- ◆ The number of services for people with learning disabilities depends on which part of the county you live in
- ◆ Sheltered housing (housing where there is a warden on site) is becoming less popular with older people
- ◆ There is not enough help for young people
- ◆ Support is often linked to where you live (this is called accommodation-based support) which may not be flexible enough for some people
- ◆ There are no direct access hostels in Wiltshire – places where a person can stay the night without somebody else having to arrange it
- ◆ Some services are provided whether people need them or not
- ◆ People who own their own homes don't get the same help as people who rent
- ◆ Help should be available before someone has an emergency



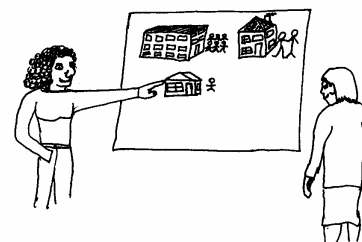
What do we know about people with learning disabilities in Wiltshire?

- ◆ We know there are 1185 people with learning disabilities in Wilts
- ◆ We know that each year 20 or so people with learning disabilities turn 18 so might want to leave home
- ◆ About 100 people with learning disabilities are living with carers who are over 65 so might need to get their own place



What have people told us they want?

- ◆ Choices about where they can live
- ◆ Services which are available when people need them
- ◆ Not just rented places – some people might like to buy a house or flat
- ◆ Help whether they own their own house or not
- ◆ Help from friends and local community
- ◆ The same choice of housing and support wherever they live in the county
- ◆ Housing that they don't have to share with others



How will services look in five years' time?



- ◆ We want services to help people become more independent
- ◆ We want the same help to be available whether a person rents or owns their home
- ◆ If the amount of help someone needs changes, the person won't have to move house
- ◆ People will be able to find out about supported housing (housing where there is also help available) in lots of different ways
- ◆ Personal care and Supporting People help will be given as one package
- ◆ Help will be available to stop someone having an emergency before it happens
- ◆ We will consider the possibility of direct payments for Supporting People money

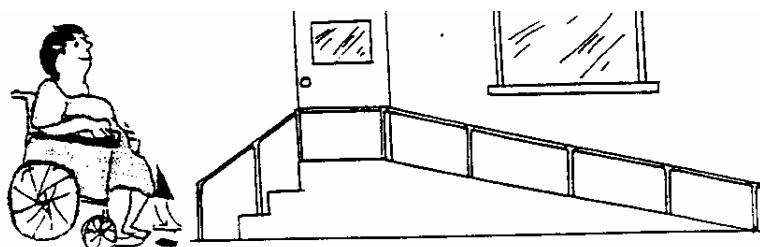
What do we know about people with physical or sensory impairments in Wiltshire?



- ◆ 10 younger people now in residential care want to move to supported housing soon
- ◆ Wiltshire County Council wants to help more people with physical or sensory impairments to live independently
- ◆ 37 people who used short-term floating support services (where a support worker visits someone wherever they live) in 2003/04 had physical or sensory impairments

What have people told us they want?

- ◆ Help with practical jobs like maintenance and housework
- ◆ Easy access to support services
- ◆ More direct payments and choice of support
- ◆ Houses suitable for wheelchairs



How will services look in five years' time?



- ◆ More suitable housing to enable more people to live at home
- ◆ The same help to be available whether a person rents or owns their home
- ◆ Help with practical tasks through home improvement agencies
- ◆ Alternatives to residential care available to younger people
- ◆ Help will be available to prevent someone having a crisis before it happens
- ◆ We will consider the possibility of direct payments for Supporting People money

What happens next?

- ◆ We want to hear from you – do you agree with what we have said?



You can write to us:



Or phone:



Our address is:

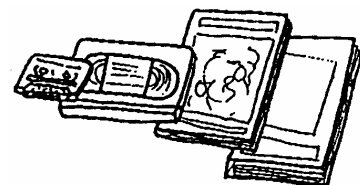
Wiltshire Supporting People Team
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This document is also available in different formats if needed



Or you can come along to one of our drop-in sessions:

- ◆ Salisbury Methodist Church
January 24th 2005 1 pm till 5 pm



- ◆ Braeside Conference Centre, Devizes
January 28th 9 am till 1 pm



Or ask your advocate, key worker or carer to contact us for you.

We are going to ask people what they think during December and January. Then we will change our five year plan to make sure your ideas are included.



The final version has to be approved by lots of people before we send it back to the government in March 2005.

Thank you very much for helping us!