



Wiltshire Learning Disability Partnership Board Action event - Health

**25th May 2011
Devizes Sports Club**



People who came to the meeting

Sue Redmond	Department of community services (Chair)
Sandra Wells	Co-Chair Partnership Board
Phil Powell	Commissioning Lead, Wiltshire Council
Susan Tanner	Children's services representative, Wiltshire Council
Caroline Cummings	Open Minds
Nigel Stovold	Open Minds
Viv Fortune	Parent/carer representative, East Wiltshire
Jemima Milton	Councillor – Adult Care
Rhonda Ward	Internal provider, Wiltshire Council
Angie Carmichael	Chair, Transformation Board
Caroline Loveless	Salisbury Independent Self Advocacy Group
Margaret Greenman	Parent/carer representative, North Wiltshire
Rosa Lancaster	External Provider, White Horse Care Trust

People who were invited to this meeting

Tony Barron	Chair, NHS Wiltshire
Sharon Kupai	Wiltshire Council
Bruce Laurie	Chair, Great Western Hospitals NHS Foundation Trust
Patrick Mulcahy	Great Western Ambulance Service
Vicky O'Leary	Great Western Ambulance Service
Louise Cary	Sports Development Officer, Wiltshire Council
Gill Cobham	Adult Safeguarding Lead, Salisbury NHS Foundation Trust
Gemma Heath	Wiltshire Council
Amy Taylor	Wiltshire Council
Maria Crandon	Wiltshire Council
Amelia Jones	Wiltshire Council
Sam Starr	Wiltshire People First
David Martin	Wiltshire People First

Michael Butt
Eric Baker
Chris Dimmer
Gavin Mullings

Wiltshire People First
Salisbury Independent Self Advocacy Group
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Supporters

Annie Clayton
Lucy Key
Abbi Jones
Susie Morgans
Margaret West

Wiltshire People First
Wiltshire People First
Wiltshire People First
Salisbury Independent Self Advocacy Group
Voluntary Action Kennet

Facilitators/ Observers

Julia Davey
Maria Cattelona

Department of community services (Notes)
Department of community services



People who could not come to the meeting

Sarah West
Nigel Rudd
Kath Pilling
Maurine Blake
Michelle Morris
Mike Claydon
Emily Denham
Mike Claydon
Elizabeth Freemantle

Parent/carer representative, South Wiltshire
Salisbury Independent Self Advocacy Group
Parent/carer representative, West Wiltshire
Parent/carer representative, West Wiltshire
Parent/carer representative, Wiltshire Parent Carer Council
Voluntary Sector representative
NHS Wiltshire
Voluntary Sector representative
Wiltshire People First

Introductions and Welcome



The meeting was chaired by Sue Redmond and Sandra Wells.



Sandra welcomed everyone to the new board and asked them to introduce themselves.



Caroline told everyone about the rules of the partnership board.



Sandra said that the meeting today was to going to look at things that affect people's health. She said that the Government is making changes to health services.

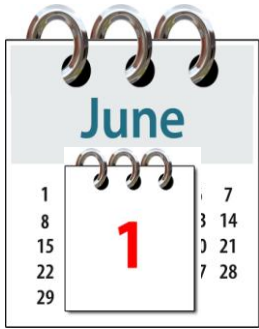


Sandra introduced Tony Barron who is the Chair of Wiltshire PCT.



Tony said that people should not notice the changes that were being made as some were about the way the service is managed and not about cutting the services they provide.

He said the PCT wants to know when things are going wrong for people.



Tony said that on 1st June 2011 the Great Western Hospitals NHS Foundation Trust will be taking over the services which are run by NHS Wiltshire.

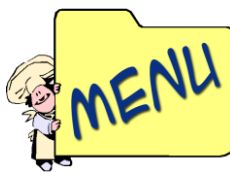
They have the contract for 3 years and NHS Wiltshire will be checking to make sure this happens well.

Hospital Checks



David talked about the big hospitals and the inspections that happened last year. He said that Wiltshire People First worked with four hospitals;

- Great Western Hospital, Swindon
- Salisbury District Hospital
- Royal United Hospital, Bath
- Royal National Hospital for Rheumatic Diseases, Bath



They looked at things like appointment letters and menus.



Some hospitals are doing better than others and there is a Learning Disability Liaison Nurse at the Royal United Hospital. They are getting better at making their information easy to read.



David said it was important that hospitals keep listening to people with learning disabilities and make a difference.

Amelia Jones



Amelia said that her team can help support people when things go wrong or when times are difficult. They can also help families. Some of the people who work in the team are Physiotherapists, Occupational Therapists, and Psychologists who visit people in their homes.



The team helps with health promotion to keep people well and works with the hospitals too.

Main Agenda

Everyone got into groups to talk about health. There were 3 groups and they looked at:

General health and wellbeing



Feedback from the group

- More information is needed about the activities that are available at leisure centres.
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Healthy Living
course



- Information about classes was not always easy to understand.
- The group wanted to know if there could be more healthy living courses. These used to happen in Trowbridge and Chippenham.
- Find out what people with learning disabilities want in their local area.
- People said they would like a text or a phone call to remind them about their appointments. Some people with learning disabilities may not be able to read a letter that is sent to them.
- It is sometimes difficult to get to leisure centres because of transport
- It can be a bit scary when you go somewhere new for the first time. People asked if there could be introductory sessions to help them get used to new places?
- Could there be someone in every leisure centre who could meet the person and show them around?



Group 2 - Improvements are planned to make services for people with a learning disability better at hospitals.

Feedback from the group

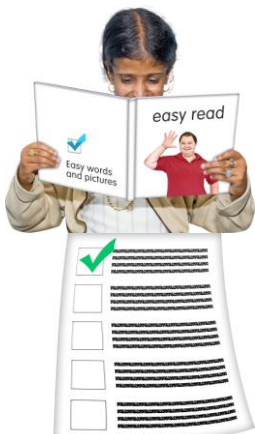


- People said that Health Passports were working well
- They would like to see more parking spaces for disabled people
- Hospital staff should make sure they talk to family and friends
- There should be better training, including the Mental Capacity Act
- Ambulance services said they will make their services better



Group 3 - Community Health services (like doctors, dentists and smaller hospitals) work and support people in the best way. This includes helping people to make healthy choices.

Feedback from the group



- People said that there is good easy read information but it could be made better
- Waiting lists for appointments are an issue which will be fed back to Tony Barron.



- People want to know more about Health Action Plans

What happens next?

Lots of the people who were invited to the event agreed to look at how they can make the services they provide better. These were called Actions. The actions were sent out to the people who said they would improve their services. At the meeting in September we will find out how many of these actions have already happened.

Date of the next meeting



The next meeting will be a Board Meeting on Wednesday 28th September at the City Hall in Salisbury from 10.30am to 1pm.

